

How many passes can I purchase before July 1?

A maximum of 10 passes per person may be purchased at this time. For amounts great than 10, please contact Central Station at 602.495.5795 or go to 300 N. Central Avenue, Phoenix.

Were alternatives to increased fares considered?

Yes, with more people relying on transit now more than ever, it is important to continue to offer as much service as possible within our financial constraints.

Can't I drive for the same price as the new fares?

Possibly, if you take a short trip. However, for most people, riding Valley Metro is still a much better value. Plus, using public transportation instead of driving alone reduces the air pollution that harms our community. Vehicles are the single largest contributor to summer ozone pollution. By choosing public transportation and reducing traffic congestion, you're doing your part to help the Valley's well-being.

What about Dial-a-Ride fares?

Americans with Disabilities Act (ADA) Paratransit Dial-a-Ride fares must keep pace with the bus/light rail fares.

In the East Valley, the ADA Dial-a-Ride fares will be increased to \$2.50 in the first year and \$.50 each additional year to reach \$3.50.

In Phoenix, ADA

Paratransit Dial-a-Ride fare will be two times the local bus fare or \$3.50. For seniors and persons with disabilities using non-ADA services, fares are changing as follows: \$1.50 to \$2.50 for same day / first zone fare \$0.50 to \$1.50 for same day / each additional zone fare

Fare Type	Old	New
PHOENIX DIAL-A-RIDE SINGLE RIDE FARES		
ADA scheduled trip (one way)	\$2.50	\$3.50
Same day trip (Full) first zone	\$3.00	\$5.00
Same day trip (Full) each additional zone	\$1.50	\$3.00
Same day trip (Reduced) first zone	\$1.00	\$2.50
Same day trip (Reduced) each additional zone	\$.50	\$1.50

For other city Dial-a-Ride fares, please contact your local Dial-a-Ride provider for specific changes to their fares. For a local Dial-a-Ride provider, visit ValleyMetro.org or call 602.253.5000.



New Fare Prices

EFFECTIVE JULY 1, 2009

A GUIDE TO VALLEY METRO'S NEW FARES

Due to tax revenue shortfalls and increased operating costs, fares will increase on Monday, July 1.

The new fare structure is designed to maintain transit service at levels that Valley residents need, although service cuts may continue to occur with the ongoing decline in sales tax revenues. Sales taxes provide a majority of the funding for bus and rail service.

Public hearings were held in 2009 to receive input on several fare options and the feedback received is reflected in the prices.

Customer comments and concerns are always welcome. Please feel free to email us at: input@ValleyMetro.org or call 602.253.5000.

ValleyMetro.org

Alternative formats are available upon request. 602.253.5000
TTY 602.261.8208



Fare Type	Old	New
LOCAL BUS/LIGHT RAIL FARE		
1-Ride	\$1.25	\$1.75
All-day pass (on-board bus)	\$2.50	\$5.25
All-day pass (off-board bus)	\$2.50	\$3.50
3-day	\$7.50	\$10.50
7-day	\$17.50	\$17.50
31-day	\$45.00	\$55.00
EXPRESS/RAPID BUS FARE		
1-Ride	\$1.75	\$2.75
All-day pass (on-board bus)	\$3.50	\$7.25
All-day pass (off-board bus)	\$3.50	\$5.50
31-Day	\$68.00	\$85.00
REDUCED BUS/LIGHT RAIL FARE (for eligible passengers)		
1-Ride	\$0.60	\$0.85
All-day pass (on-board bus)	\$1.25	\$2.60
All-day pass (off-board bus)	\$1.25	\$1.75
3-day	\$3.75	\$5.25
7-day	\$8.75	\$8.75
31-day	\$22.50	\$27.50

QUESTIONS AND ANSWERS

Why have fares increased?

Valley Metro's funding is based primarily on sales tax revenue. Since people are not buying as much in this economy, sales tax revenues for transit have declined by millions of dollars. At the same time, the cost to provide transit service is continuously rising.

Why does the price of an All-day pass now vary?

The new fare structure offers a discount for All-day passes purchased "off-board." The price of an All-day pass will now cost more if you buy it from the farebox on the bus. That's because "on-board" fare purchases slow down the boarding process for everyone and make it more difficult for the bus to stay on schedule.

We know your time is valuable, so transit riders that purchase their All-day passes "off-board" (at a retail location, transit center, online at ValleyMetro.org, libraries, etc) save money. If you are able to purchase passes prior to boarding, it means faster boarding, which helps keep your bus on schedule.

What's the best pass option for me?

There are many pass options available and it depends on how you use transit. For instance, when you purchase a 7-day pass for \$17.50, you receive 7 days of travel for the price of 5. For the frequent traveler, 31-day passes are now a better value than ever. Review the pass options and choose the one that best fits your lifestyle.

Where can I purchase passes?

Passes are available online at ValleyMetro.org, transit centers, at over 80 select locations and stores throughout the Valley, as well as at fare vending machines on all METRO light rail platforms. The full list of locations is available online at ValleyMetro.org or call 602.253.5000.

Is my current pass purchased before July 1 still valid?

Existing passes purchased prior to July 1 are valid.

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